

LA200 - How To: JTE (Journey to Excellence)

On-line Training

Objectives

- What, Why, History of JTE
- How JTE Works
 - Scoreboard
 - Lodge JTE
- JTE Guidebook
- Improvement Process
- Major Categories
- Rules

What is JTE

- Performance Recognition Program
- Aligned with BSA
- Balanced Scorecard
- Continuous Improvement

History of JTE

- Began in 2012
- Replaced Quality Lodge

History of JTE

JTE vs QL

Journey to Excellence

- Focused on outcomes
- Encourages continuous improvement
- Multiple ways to meet requirements
 - Three levels
 - Increasing in difficulty
- Establish goals for improvement
- Continuous process
- "Next year let's work on A, B, and C."

Quality Lodge

- Focused on process
- Fixed performance standards
- Simply pass or fail
 - Requirement is met
 - Requirement is not met
- Minimum requirements
- Finite ending
- "Try again next year."

Why Keep Score?

 "If winning isn't everything, why do they keep score?" – Lombardi

Is your Lodge or Chapter Winning?

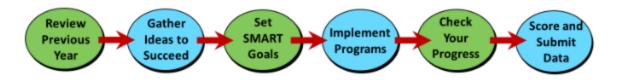
Winners keep STAT's

How it Works

- Based on Scorecard
- Three Levels: Bronze, Silver, Gold
- Earn Points in 17 areas

JTE Process

- Review
- Analyze
- Set SMART Goals
- Implement
- Check Progress
- Score



JTE Review Questions

- Difficult Requirements?
- Done Differently?
- Where Best?
- Requirements with no Plan?
- Changes in Performance?
- Any Significantly Below Averages?
- Relative Point Values?

Goals

- S.M.A.R.T.
- Consider individually
- Backdate
- Spread effort
- Coordinate with Council Calendar
- Communicate
- Prioritize

Record Keeping

- Essential for Monitoring
- LodgeMaster
- Check often during year
- On LEC Agenda
- Take action Early
- Score and Submit

Major JTE Categories

- 17 Required items in 6 categories
 - Finance
 - Membership
 - Program
 - Unit Service
 - Council Support
 - Leadership & Governance

JTE Points

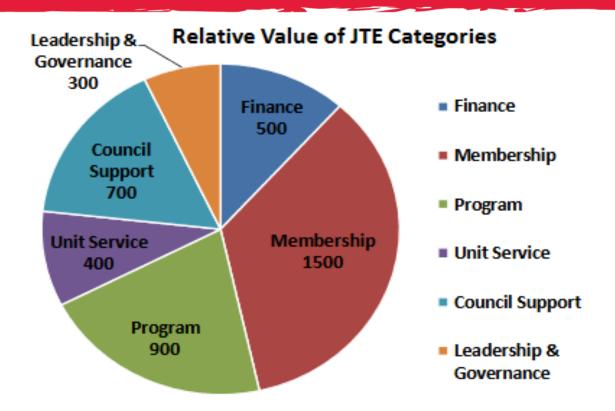


Figure 1 - Relative value of the 2016 JTE categories

JTE Scoring

- Score 17 criteria
- Grand Total for Level:
 - Bronze 1400 points; 10 Criteria @ Bronze
 - Silver 2050 points; 12 Criteria @ Bronze
 - Gold 2550 points; 15 Criteria @ Bronze

General Rules

- All lower levels met
- No mandatory requirement
- Submit with LodgeMaster
- % Increases compared to Last year
- Must have accurate data

Continued Improvement

- Five criteria have Alternate Award Level metrics
- Yearly adjustment by National
- Likely improvement even if not meet fixed Bronze level
- Higher Levels must meet lower

Annual Adjustment

- Lodges do improve
- Benchmarks reevaluated/reset
- Goal: 80% recognized, 10% Gold

Target Award Distribution

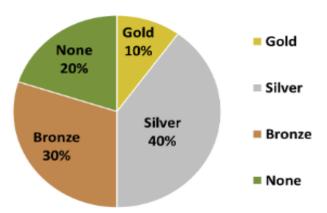


Figure 2 - Target JTE Award Distribution

Awards

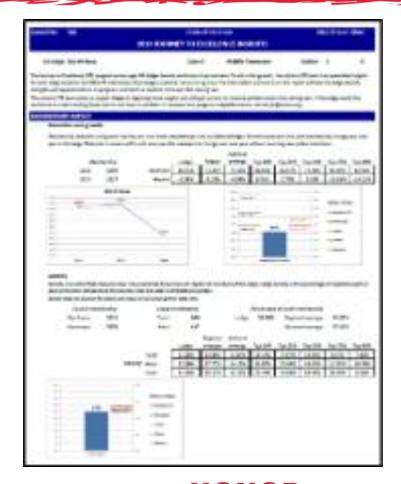
JTE Flap Pin



- Recognized in OA Annual Report
- Eligible for other awards

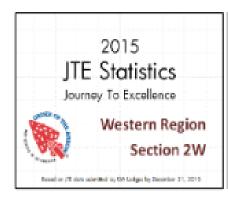
Insight Reports

- Summary of 8 key metrics
- For each lodge
- Compares lodge to averages



Section Report

All lodges in Section









Resources

- Region JTE Coordinator
- National JTE Committee: jte@oa-bsa.org
- National Web Site

http://www.oa-bsa.org

National JTE Website

http://www.oa-bsa.org/pages/content/jte

JTE Scoresheet

http://www.oa-bsa.org/pages/content/printable-forms#2016jtepoints

2015 Chapter JTE Worksheet

http://www.oa-bsa.org/pages/content/printable-forms#chapter-workbook

OA Best Practices

http://www.oa-bsa.org/pages/content/best-practices

Others noted in *JTE Guidebook*

